

## 16318 Great Oaks Drive • Round Rock, Texas 78681

Phone (512) 255-7871 • FAX (888) 277-5145

Email: <u>CustomerService@bcmud.org</u> • Website: <u>www.bcmud.org</u>

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## RESIDENT INFORMATION PACKET

The purpose of this packet is to provide residents with information about Brushy Creek Municipal Utility District (the District) and to answer commonly asked questions. If you have any questions after reading the packet, please contact Customer Service at 512-255-7871. For a list of current activities, visit the District website at www.bcmud.org.

## Our Mission

Promote the highest quality of life in the Brushy Creek Community by providing the best level of water and wastewater, parks and recreation, and other services in the most cost-effective manner.

Sources of Information

### **Customer Service**

Brushy Creek Municipal Utility District Customer Service is located in the Brushy Creek Community Center, 16318 Great Oaks Drive

Round Rock, TX 78681

Phone 512-255-7871 Fax 888-277-5145

customerservice@bcmud.org

### **Customer Service Hours**

Sunday	Monday - Friday	Saturday
Closed	7:00 a.m. – 7:00 p.m.	9:00 a.m. – 3:00 p.m.

#### Website

For the most current information, please visit the District website at <a href="www.bcmud.org">www.bcmud.org</a>. One of the District's goals is to make our website the primary information resource. By providing an email address to Customer Service, customers can receive new information as it is updated.

#### **Signs**

The District maintains five LED signs with current information on recreational activities, District business, and urgent messages. These signs are located at the Brushy Creek Community Center on Great Oaks Drive, on O'Connor Drive by the HEB, at Cat Hollow Park, at the Water Facility in Brushy Creek North, and on Cornerwood Drive near the RRISD Technology Center.

#### Newsletter

The District publishes a newsletter every month, which is included in your Brushy Creek utility statement. This newsletter contains information on recent Board action, news within the District, the Community Center, and recreation news. The newsletter can also be viewed on the District website.

### **Catalog**

The Community Center publishes a <u>Parks and Recreation Program Catalog</u> twice a year. This catalog is mailed to all residents of the District. The catalog contains a list of athletic leagues, aquatics programs, children's activities, camps, and classes for all ages. A link to the current catalog may be found on the District website.

#### **Public Information**

The District is subject to the Public Information Act and the Open Meetings Act, state and federal laws allowing individuals, private companies, and government organizations access to District documents. The District is committed to complying with public information requests while safeguarding protected confidential information. Requests for documents can be made in person at the Customer Service office located in the Community Center, by mail to the attention of the Public Information officer at 16318 Great Oaks Drive, Round Rock, TX, 78681, by fax at 888-277-5145, by email at <a href="mailto:PublicInformation@bcmud.org">PublicInformation@bcmud.org</a>, or through the District website under the *Board & Committees* link. All requests should be marked to the attention of the Public Information Officer.

# Other Important Resources for Service

AT&T Telephone	800-464-7928	Time Warner Cablevision	512-485-5555
(phone, internet, & cable)		(phone, internet, & cable)	
TXU Electric	800-242-9113	Pedernales Electric	888-554-4732
Oncor-streetlight outage	888-313-4747	Atmos Energy (natural gas)	866-332-8667
Round Rock Refuse	512-255-4980	Clear (phone & internet)	877-537-9350
Power to Choose (Electric)	866-797-4839		

## Other Important Phone Numbers

#### **Police**

The Williamson County Sheriff Department has jurisdiction in the District. For non-emergencies contact 512-943-1389. **Emergencies - Dial 911** 

## St. David's Round Rock Medical Center

512-341-1000

### **Round Rock Independent School District**

512-255-4431

#### **Streets, Roadways & Intersections**

The streets and roads in the District are maintained by the Williamson County Road and Bridges Department. 512-943-3330

#### **Dig-Tess**

Before digging contact Dig-Tess to have underground utility lines located. <u>www.digtess.org</u> 800-344-8377

# What is a Municipal Utility District?

A municipal utility district is a political subdivision of the State of Texas authorized by the Texas Water Code with oversight by the Texas Commission on Environmental Quality (TCEQ) to provide water, wastewater/sewage, drainage, and other services within the municipal utility district boundaries.

A municipal utility district functions similarly to a city but does not have the broad powers of a city such as zoning and building permitting, nor can it charge or collect franchise taxes or sales taxes. Businesses located within the Brushy Creek Municipal Utility District boundaries only charge the state sales tax of 6.25%. A municipal utility district lying in an extraterritorial jurisdiction (ETJ) of a city can be annexed by that city subject to certain provisions and requirements in the state law.

# History of the District

Brushy Creek Municipal Utility District was formed as Williamson County Municipal Utility District No. 2 on October 27, 1977 with a confirming election on January 21, 1978. The District originally encompassed approximately 725 acres of land. An annexation in 1983 involving most of the land in the present District south of Brushy Creek increased the District to 2,210 acres.

The District name was changed to Brushy Creek Municipal Utility District on August 31, 1990. The District includes two non-contiguous areas, one lying between Sam Bass Road and FM 1431 and one area lying mainly between Brushy Creek and RR 620, but also including an area south of RR 620. The primary neighborhoods include Brushy Creek North, Sendero Springs, Brushy Creek South, Hillside, the Villages of Brushy Creek, Cat Hollow, the Meadows of Brushy Creek, the Woods of Brushy Creek, Liberty Village, Cat Hollow Condominiums, and Highland Horizons. Please refer to the Home Owners Associations section for a complete list.

The District operates its own water treatment facility and is currently treating water from Lake Georgetown with the most advanced membrane filtration technology. The District also operates two elevated water towers; a 750,000 gallon composite tank located on Neenah Avenue and a 300,000 gallon elevated storage tank was constructed in Sendero Springs adjacent to the Brushy Creek North Subdivision.

The Brushy Creek Municipal Utility District's wastewater/sewer is treated by the Brushy Creek Regional Wastewater Treatment Plant owned by the cities of Round Rock, Cedar Park, and Austin.

The District's parks system has grown dramatically during the 30+ year history. The District parks and greenbelts include Brushy Creek North Park, Little Village Park, Cat Hollow Park, Creekside Park, Community Park, Highland Horizon Park, Pepper Rock Park, Racine Woods Park (also known as Sink Hole Park), Sendero Springs Park, Shirley McDonald Park (duck pond), Sendero Springs Greenbelt, the Woods Greenbelt, Liberty Walk Greenbelt, Community Park Greenbelt, and Wildcat Trail. The District has over nine miles of trails and an 18-hole disc golf course.

The District also operates four public swimming pools, Cat Hollow, Creekside, Highland Horizon and Sendero Springs. The Sendero Springs and Highland Horizon pools are open year round and are heated in the winter months.

The District is seeking to provide a sense of community through utility services, parks, support of community groups and activities, and a staff dedicated to serving the community.

## **District Board of Directors**

The District is governed by an elected five-member Board of Directors. Directors are elected at-large and serve 4-year staggered terms. Elections are held every even numbered year in November. The Board meets the second and fourth Thursday of each month. Meeting agendas are posted within the glass case bulletin board located at the entrance to the Brushy Creek Community Center, on the District website and at the Williamson County Courthouse located in Georgetown.

Directors also serve as members of various community based advisory committees. Residents are welcome to attend the Board of Directors meetings and encouraged to serve on advisory committees. Please contact Customer Service to volunteer.

Board and Committee meeting agendas and packets can be found on the District website under the "Board & Committees" link.

Board of Directors:	512-255-7871
Rebecca Tullos	Place1@bcmud.org
Michael Tucker	Place2@bcmud.org
Kim Filiatrault	Place3@bcmud.org
Donna B. Parker	Place4@bcmud.org
Shean Dalton	Place5@bcmud.org

## **District Committees**

The District has three active community based advisory committees. These committees consist of the Parks and Recreation Advisory Committee, the Community Center Advisory Committee, and the Utilities Infrastructure Advisory Committee. The purpose or mission of committees is to act as conduit providing information and ideas from the Board of Directors to the Community and from the Community to the Board of Directors.

Residents are welcome to attend any committee meetings and encouraged volunteer to serve on a District advisory committee. Agendas and meeting minutes may be found on the District website. Select *Board & Committees* link. Please contact Customer Service with any questions regarding District committees.

Meeting times and place:

### Parks and Recreation Advisory Committee

Meets 7pm the 1<sup>st</sup> Monday of every month Location: The Brushy Creek Community Center

### **Community Center Advisory Committee**

Meets 6:30pm the 2<sup>nd</sup> Monday of every other odd month Location: The Brushy Creek Community Center

### **Utility Infastructure Committee**

Meets 6:30pm on the 3<sup>rd</sup> Monday of February, May, August and November Location: The Brushy Creek Community Center

# **Property Taxes**

The District has taxing authority separate from any other taxing authority and may subject to voter approval, issue an unlimited amount of bonds and levy an unlimited rate of tax in payment of such bonds. The current tax rate on property in the District is \$0.465 on each \$100.00 of assessed appraised value.

The Defined Area Taxes – The tax rate for property located in the Defined Area is \$0.69 on each \$100.00 of assessed appraised value. This includes the \$.465 District tax and \$.225 Defined Area tax.

The District sets the tax rate annually at publicly held Board meetings, generally in September. Board discussions regarding the tax rate and subsequent year budget occur at meetings prior to the tax rate hearing.

The Williamson Central Appraisal District collects the District taxes and is the taxing authority for property within the District. Questions and information regarding other taxes that must be paid by property owners in the

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District can be answered by the Williamson Central Appraisal District. The office is located at 625 FM 1460, Georgetown, TX, 78626-8050, and the telephone number is 512-943-1603. To view your current appraised value and property tax rates visit website wead.org.

For more information about the District and Defined Area and the related tax rates, please refer to the District's website under the *New Resident Information* link or contact Customer Service for a copy of the <u>Notice to Purchaser</u>.

### Defined Area

A defined area represents a geographical area that is designated by a board of directors of a water district to pay for infrastructure improvements, facilities or services that primarily benefit the defined area. Property owners pay for defined area facilities by payment of a defined area tax in the same way property owners within a water district pay for facilities financed by the water district.

The District has a Defined Area that includes Cornerstone (also known as Highland Horizons subdivision) and section 2 through 10 of Sendero Springs. The Defined Area was established by order of the Board of Directors of the District on December 13, 2001 and was approved by the voters that lived within the Defined Area February 2, 2002. Additional information and a map of the Defined Area can be found on the District website under the *New Resident Information* link.

# **Out-of-District Utility Customers**

The District provides utility services to some customers that are not located within the District. The largest numbers of Out-of-District customers are located in Brushy Bend Park service area. Out-of-District customers are subject to the same rules and regulations including water conservation as District customers.

Out-of-District utility customers pay different utility rates but do not pay property taxes to the District. Therefore, they are not eligible to vote in District elections and are charged non-resident rates for Recreation programs. The District does not provide wastewater/sewer or solid waste services to Brushy Bend Park residents.

# Water Conservation and Drought Contingency Plan

In order to conserve the available water supply and protect the integrity of water supply facilities, with particular regard for domestic water use, sanitation, and fire protection, and to protect and preserve public health, welfare, and safety and minimize the adverse impacts of water supply shortage or other water supply emergency conditions, the District has adopted the following regulations and restrictions on the delivery and consumption of water.

#### **Voluntary Conservation**

At all times when mandatory conservation requirements are not in effect Users are requested to voluntarily limit the use of water for non-essential purposes and to practice water conservation in accordance with the following voluntary watering schedule:

Property Address	Recommended Watering Day
Odd-Numbered Addresses	Odd-Numbered Days
Even-Numbered Addresses	Even-Numbered Days

In the event no address number exists for the outdoor water use location, Users are requested to voluntarily restrict water use to even-numbered days only.

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The goal of such voluntary measures is to increase public awareness of limited water resources and to voluntarily reduce water demands that would have occurred in the absence of any mandatory water conservation measures.

### Criteria for Initiation and Termination of Response Stages

<u>Conservation Conditions</u> – For purposes of this Plan, the District hereby adopts the Conservation Conditions set forth below. These Conservation Conditions are for the purpose of responding to, but not limited to, the following situations: (i) reduction of available water supply; (ii) water production or distribution system limitations; (iii) supply source contamination; or (iv) water system outage due to the failure or damage of water system components. The General Manager shall monitor the water supply and demand conditions within the District for purposes of implementing the applicable Stage of this Plan.

- (a) Stage 1 Conservation Condition This condition exists when: (i) the demand on the District's water supply facilities reaches or exceeds eighty percent (80%) of the production or transmission capacity of such facilities for five (5) consecutive days, as determined by the District's General Manager, or (ii) other criteria as deemed prudent by the General Manager or Board of Directors of the District.
- (b) Stage 2 Conservation Condition—This condition exists when: (i) the demand on the District's water supply facilities reaches or exceeds ninety percent (90%) of the production or transmission capacity of such facilities for five (5) consecutive days, as determined by the District's General Manager; (ii) BRA declares a Stage II Drought Condition; or (iii) other criteria as deemed prudent by the General Manager or Board of Directors of the District.
- (c) Stage 3 Conservation Condition—This condition exists when: (i) the demand on the District's water supply facilities reaches or exceeds ninety five percent (95%) of the production or transmission capacity of such facilities for three (3) days, as determined by the District's General Manager, (ii) BRA declares a Stage III Drought Condition; or (iii) other criteria as deemed prudent by the General Manager or Board of Directors of the District.
- (d) Stage 4 Conservation Condition—Emergency Water Shortage Condition—This condition exists in the event of a fire, flood, hurricane, lightning, tornado, windstorm; or any other act of God, riot, terrorist act, loss of power, or any other occurrence which results in the inability of the District to provide water to Users or a likelihood thereof, as determined by the General Manager or Board of Directors of the District.

The above information only represents a small part of the District's <u>Water Conservation and Drought</u> <u>Contingency Plan</u>. For a copy of the complete document, please contact Customer Service or access the District website under the *Utilities* link.

# Voting

The Brushy Creek Community Center is an official Williamson County voting site. Early Voting, General Elections, and Primary Elections are scheduled at the Community Center. Run-Off Elections are not held at the Community Center.

## Home Owner Associations

Brushy Creek Municipal Utility District is comprised of many subdivisions, most of which have home owners associations. These associations were formed as defined by deed restrictions and operate to maintain deed

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restrictions and agreements between the home owners and developers. Additional information may be obtained through these contacts.

Home	Owners Associations
Brushy Bend Park (out of District)	www.brushybendparkhoa.com
Brushy Creek North	www.bcnna.org
Brushy Creek South and Highlands of Brushy Creek	No active HOA
Brushy Creek Village	Goodwintx.com
Cat Hollow Condominiums	www.cathollowcommunity.com
Cat Hollow	www.cathollow.org
Highland Horizon	www.highlandhorizon.com
The Enclave at Highland Horizon	No active HOA
Hunterbrook	Hunterbrookhoa.com
Liberty Village and Neenah Oaks	Liberty Village & Neenah Oaks HOA Facebook
Meadows of Brushy Creek	www.meadowshoa.com
Sendero Springs	www.senderosprings.org
Woods of Brushy Creek	www.wbchoa.org
Wood of Brushy Creek, Section VI	Goodwintx.com

# Utility Services Provided by the District

The utility services provided by the District include:

- Water
- Wastewater/Sewer
- Solid Waste and Recycling

#### **Utility Services**

Utility service can be established by completing the service application on the District website, *Forms & Documents* link or *Customer Service* link or by contacting Customer Service.

All new service accounts require a minimum \$100.00 deposit for standard water meters and a non-refundable administrative fee of \$30.00. When an account holder closes an account, the deposit will be applied toward the final bill and any remaining balance will need to be remitted. Should there be a credit; a check will be mailed to the account holder. Service requests are processed Monday through Friday, within twenty-four hours of contact with Customer Service. Requests will not be processed after 5:00 PM or on District holidays.

### **Water Leaks & Service Problems**

Water leaks and other service problems should be reported to Customer Service. Arrangements will be made to have the Public Works staff investigate and repair. Customer Service can also arrange to have service lines marked on your property upon your request.

#### **Permits**

The District requires any resident installing a water heater or any other water treatment devices that require plumbing work to be performed in the District receive a permit from the Customer Service office. This requirement ensures that the company which installs a device will obtain a permit and properly install the equipment within the rules and regulations of the District. Please keep in mind that District policy prohibits us from providing recommendations of service providers.

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A list of commonly installed items requiring a permit include: water heaters, water softeners, pool heaters, and irrigations systems. Permit applications are available at <a href="https://www.bcmud.org">www.bcmud.org</a>, Forms & Documents or Customer Service links or through Customer Service.

# Explanation of Utility Bill Charges and Fees

#### Water

Water rates are based on a 5/8<sup>th</sup> inch Standard meter.

I	n District	Our	t of District
Base Fee	\$14.00	Base Fee	\$37.42
Off-Peak	\$2.10 per	Off-Peak	\$2.10 per
(Oct-May)	1,000 gallons used	(Oct-May)	1,000 gallons used
Peak	\$2.75 per	Peak	\$2.75 per
(June-Sept)	1,000 gallons used	(June-Sept)	1,000 gallons used

#### Wastewater/Sewer

New residents are billed based on an average usage of 7,000 gallons until the winter average is established. The District uses a sewer average based on four (4) months water consumption from November through February of the previous year to calculate your monthly bill. Residents are able to impact annual bills to some extent by conserving during these four months. Upon request, a six-month consumption history may be used to adjust your bill below the 7,000 gallon District average.

I	n District	Out of District						
Base Fee	\$6.00	Base Fee	\$12.00					
New Resident	\$2.70 per 1,000 gallons based on District average of 7,000 gallons	New Resident	\$10.80 per 1,000 gallons based on District average of 7,000 gallons					
Established Resident	\$2.70 per 1,000 gallons based on 4 month water consumption average (Nov- Feb of previous year)	Established Resident	\$10.80 per 1,000 gallons based on 4 month water consumption average (Nov- Feb of previous year)					

Should you experience a water leak or fill a swimming pool during the averaging months you will need to complete a <u>Sewer Adjustment Form</u> that can be located at <u>www.bcmud.org</u>, *Forms & Documents* link or by contacting Customer Service.

### **Solid Waste**

Residents are responsible for solid waste fees which are included on the monthly utility statement. Round Rock Refuse is the service provider for Brushy Creek Municipal Utility District. Collection occurs weekly.

In District and Out-of-District
\$21.00 Standard Fee - 1 garbage cart & 1 recycle cart
\$5.00 each additional recycle cart
\$20.00 Upgrade Fee – 2 garbage carts
\$4.00 for every additional cart over 2

Acceptable recyclable items include rigid plastic containers with a number 1 - 7 in the recycle symbol on the container, paperboard (cereal & shoe boxes), glass bottles & jars, aluminum cans, steel cans, tin cans, food boxes, paper towel & toilet paper rolls, newsprint, colored flyers in the newspaper, white office paper, colored office paper, magazines, and all corrugated cardboard. Large amounts of cardboard should be bundled and placed next to the recycle bin.

Items not accepted include styrofoam, foil and aluminum tins, paper towels, toilet paper, facial tissue, plastic bags, wet paper, paper plates, plastic utensils, and food boxes with a shiny lining (milk cartons, juice boxes). **Contamination** occurs when a recyclable item is made non-recyclable and can happen in several ways:

**Food waste** – wash containers. When a plastic tray from prepackaged meals/TV dinner is placed in the recycle bin with food still on it contamination happens. The entire recycling bin is contaminated and all items go in the trash. Rinsing/washing recyclables keeps items recyclable, plus it keeps your recycle bin tidy. Placing items in the bin that are **Non Recyclables** is contamination. Plastic bags are not recyclable in your recycle bin. They are recyclable if returned to the correct place (HEB and Wal-Mart accept them). When they are put in the recycle bin, they clog up the sorting equipment at the recycle plant. Please do not place items in the bin unless they are on the accepted list.

**Household Hazardous Waste** – A limited amount of vouchers are available each month on a first come, first serve basis from the Community Center Customer Service Office. Collection events are the first Wednesday of each month from 4pm-6pm and one Saturday fall event each October. Materials are limited to no more than 25 gallons, containers should be sealed if possible and unmarked containers should be labeled if contents are known. A list of household hazardous waste items can be found under Solid Waste on the Utilities page of the District's website.

### **Regulatory Compliance Fee**

The District is required to maintain a Storm Water Permit from the Texas Commission on Environmental Quality. The Regulatory Compliance fee is what is used to fund the Storm Water Permit. The Regulatory Compliance Fee is on the monthly utility statement. The fee is based on the property water meter size with the standard residential 5/8 inch meter charge being \$1.50 per month.

#### **Non-Standard Meter Fees**

The District's Rate Order outlines base fees related to non-standard sized meters and other District fees. The Rate Order is labeled *District Fees and Charges* on the District's website.

### **Billing Cycles and Payment Options**

Utility payment due dates are due 21 after the billing date, approximately due on the 23rd of each month. Utility statements may be viewed and paid online.

Our website has special features such as payment alerts and recurring payment options. Other payment options are direct debit, telephone (credit card), in person at the Customer Service, or the white drop box located at the Brushy Creek Community Center. To sign up for Direct Debit from a bank account a Direct Debit Form will need to be completed. The form is located on the District website under District Forms or can be obtained from the Customer Service Office. If the payment due date is a Sunday or District approved holiday, payment can be received without any penalties on the following business day. Please note that the Customer Service Office is open on Saturday and due dates that fall on Saturday will need to be paid before or on that date. If you do not receive your bill in the mail, please contact 512-255-7871 and select option two (2). Failure to receive a monthly utility statement does not negate the responsibility to make payment by the due date.

#### **Late Fees**

A late fee of 10% of the current balance is assessed the day after the due date and a delinquency notice is mailed. The District will make notification either by phone or door tag of a disruption in service in five days if

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payment is not made on the account. Services will be interrupted for accounts remaining delinquent 7 days after the due date. In order for services to be restored, the delinquent balance, the 10% late fee, and a \$30.00 reconnect fee must be paid in full. The delinquent notice states the date payment must be received in order to avoid service interruption.

Request of Penalty Delay - The Texas Legislature enacted a bill, effective May 25, 1993, allowing an elderly person who is 60 years of age or older to request the delay of penalty on their utility account until the 25th day after the date on which the bill is issued. Eligible customers can fill out a Request of Penalty Delay form from the District website under District Forms or can obtain a copy at the Customer Service Office. A copy or validation of a driver's license is required for approval.

### Water Disconnection for Non-Payment

To restore services due to non–payment, all past due balances plus all additional fees assessed must be paid in full. Payment must be received before 5:00 PM for service to be restored on the same day. Services will be restored the following business day for payments received after 5:00 PM.

Residents are prohibited from restoring their own services when disconnected by the District. If a service address is found to be restored by anyone other than a District employee, the account holder will receive a service penalty of \$250.00. The penalty must be paid prior to services being restored.

Should disconnection of water service pose imminent danger to any person living in the residence due to illness or other extenuating circumstance, please notify us in writing so accommodations may be made.

### Recreation

### **Community Center**

The District currently operates the Community Center for the use and enjoyment of the residents of the District. The District offers residents the opportunity to become a member of the Community Center in order to obtain certain privileges and discounts that are not available to the public at large. Non-residents of the District may purchase a membership to the Community Center at a higher rate.

The Community Center is approximately 36,000 square feet and includes two full gymnasiums, an indoor walking track, a group exercise room, two racquetball courts, men's and women's locker rooms with showers, fully equipped weight room, child play area, game room, craft room, community lounge, kitchen and banquet or meeting rooms.

The District publishes a <u>Parks and Recreation Program Catalog</u> twice a year listing a variety of programs, both recreational and educational, covering a multitude of age groups and varied abilities. The catalog lists rates for renting meeting rooms and pavilions in the District. A copy of the catalog can be obtained at the Community Center or viewed at <u>www.bcmud.org</u>, Registering for activities on-line is simple and convenient. All activities, number of spaces filled and the number of spaces available may be viewed.

Online registration requires creation of a login. Once a log in is created you are able to view a history of registrations, receive updates for activities for which you have enrolled and other upcoming events. Contact Customer Service for assistance, if needed.

**Community Center Hours** 

Sunday	Monday - Friday	Saturday
10:00 a.m. − 6:00 p.m.	5:30 a.m. – 10:00 p.m.	6:00 a.m. – 10:00 p.m.

## Parks, Pools, and Greenbelt Information

The District currently operates a number of parks, greenbelts, and swimming pool facilities for the use and enjoyment of its residents. Below is a list of locations with associated amenities. A map of District trails can be found at <a href="https://www.bcmud.org">www.bcmud.org</a> under *Recreation*.

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Pool Passes and Tennis Passes must be purchased at Customer Service. Rates and more information can be found in the <u>Parks and Recreation Program Catalog</u> or at <u>www.bcmud.org</u>,

The Board of Directors has established rules and policies for the use of District parks, pools, and greenbelts. These may be viewed under *New Resident Information* on the website or contact Customer Service for a copy.

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	ADA Parking	ADA Playscape with swings	All Weather Trail	BBQ Grills	Baseball Field	Basketball Courts	Bat Observation Deck	Bath House	Benches	County Trailhead	Hike & Bike Trail in miles	Disc Golf	Duck Pond	Fitness Stations	Park Area in acres	Pavilion	Picnic Tables	Playground/Playscape Area	Pool	Pool (Heated)	Recreation Facility (Indoor)	Restrooms	Sand Volleyball Court	Soccer Fields/Practice Fields	Tennis Courts	Free Wi-Fi @ Pools & Com	Racquetball Courts	Volleyball Courts
BRUSHY CREEK NORTH PARK 4000 Park Drive	•	•		•					•		0.3 mile			•	4.91		•	•					•	•				
THE LITTLE VILLAGE PARK Whitebrush Loop/Pocono Drive									•					•	1.91		•	•	•									
<b>CAT HOLLOW PARK &amp; POOL</b> 8600 O'Connor Dr., 512/244-2934	•	•	•	•	•	•		•	•		0.9 mile				11.62	•	•	•	•			•		•	•	•		•
CREEKSIDE PARK & POOL 4300 Brushy Creek Rd., 521/255-6273	•	•	•	•		•		•		•	0.4 mile				3.50		•					•			•	•		
COMMUNITY CENTER & PARK 16318 Great Oaks Dr.	•	•	•	•	•	•	•		•		0.9 mile			•	20.97	•	•	•			•	•	•	•		•	•	•
PEPPER ROCK PARK 8609 Pepper Rock Park Dr.	•			•	•	•			•		0.1 mile				4.88	•	•	•				•		•				
RACINE WOODS PARK 8174 Racine Trail									•						0.62		•	•										
HIGHLAND HORIZON POOL  410 Highland Horizon  SENDERO SPRINGS PARK & POOL  4203 Pasada Lane, 512/218-1495	•	•		•				•	•		0.3 mile				7.47	•	•	•	•	•		•				•		
SHIRLEY MCDONALD PARK 4390 Brushy Creek Rd.	•	•							•		0.4 mile		•		7.66		•	•										
SENDERO SPRINGS GREENBELT											2.34 mile				42.26													
THE WOODS GREENBELT											1.66 mile				13.22													
LIBERTY WALK GREENBELT & DISC GOLF COURSE	•										0.47 mile	•			26.20													
COMMUNITY PARK GREENBELT	•								•		0.85 mile				55.97													
WILDCAT TRAIL											0.68 mile																	

# Vandalism

**Rewards** – The District offers a \$500 reward for information resulting in the arrest and conviction of vandals.

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## Maintenance

The District maintains its parks, pools and trails. The District is also responsible for maintaining the median along Great Oaks Drive. Several events are hosted annually by the District encouraging community involvement in the upkeep of District lands and facilities. **Keep Brushy Creek Beautiful**, **Earth Day**, and **Texas Recycle Day** dates and times of directed activities are published in the District newsletter, <u>Parks and Recreation Program Catalog</u> and on the District website.

## Thank You

We hope you enjoy all the services the District provides and welcome you to the neighborhood. For additional information, please visit the District website or contact Customer Service in person, via email or by telephone.

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